#### Roll of Honour 2009

## Industry Achiever of the Year

Winner: Dennis L. Mahoney

# New Achiever of the Year

Winner: Claire White - Allianz

Finalists:

Alessandra Carrillo – Crawford & Company Matthew Stringer - Bloomhill Insurance Solutions Limited Nicola Friar - Garwyn Group Rebecca Nicholson - Chubb Insurance

## **Claims Initiative of the Year**

Winner: AXA Insurance

*Finalists:* LV= QBE Zurich

**Risk Management Initiative of the Year** *Winner:* Irish Dairy Board

*Finalists:* Aviva LFC Insurance Group Marsh Ltd

## Technology Initiative of the Year

Winner: AXA Insurance

#### Finalists:

Aon eSolutions BEST - Capita Specialist Insurance Solutions Kwik Fit

#### **Customer Services Initiative of the Year**

*Winner:* Oval Insurance Broking Limited *Highly Commended:* RIAS PLC

*Finalists:* Drive Assist UK Ltd Equity Direct Broking Limited Jubilee Personal Lines QBE

## **Training Programme of the Year**

Winner: RSA Group Highly Commended: FM Global Finalists: AXA Insurance Crawford & Company Fortis UK Higos Insurance Services Ltd

Insurer Innovation of the Year

Winner: Aviva UK and HCML

*Finalists:* AIG UK Chubb Sterling Insurance Group

#### **E-Business Award**

Winner: Provident Insurance plc

*Finalists:* Aviva Plc Brit Insurance Direct Fleet Insurance Services Fortis UK Limited Groupama Insurances

### **Corporate Sustainability Award**

*Winner:* Allianz

*Finalists:* DAS Legal Expenses HSBC Insurance Rok Insurance Services RSA

## It Pack Member of the Year

*Winner:* Matthew Stringer – Bloomhill Insurance Solutions *Highly Commended:* James Woollam – Hayes Parsons Ltd *Highly Commended:* Samantha James - Eastwood and Partners Ltd

Finalists:

Kali Allen - Towergate London Market Stephen Carella – Kwik Fit Insurance Victoria Goodwin – Aon Ila Hewitt – Thompson & Partners Noela Kenna – Dickson & Co Insurances Oliver Lawton – Shearwater Insurance Services Christopher Milnes – Heath Lambert Emily Soppet – Alexander Miller Matthew Stuttard – Swinton Commercial

## Personal Lines Brand of the Year

Winner: LV=

*Finalists:* Elephant Fortis Legal & General Sheilas' Wheels

#### Insurance Brand/Marketing Campaign of the Year - New

Winner: MCE Insurance Highly Commended: Hiscox UK

*Finalists:* Aviva AXA Insurance BLUEFIN Groupama swiftcover.com

#### Broker/Intermediary Innovation of the Year

Winner: Igo4 Limited

Finalists: Aon Ltd Fresh! Insurance LFC Insurance Group Mind The Gap Year

### Industry Communications Strategy of the Year Award

Winner: Aviva Highly Commended: Lloyd's

Finalists: Hiscox IAG UK LV=

#### Service Provider of the Year Winner: Acturis

#### Finalists: Drive Assist UK Ltd Enterprise Rent-A-Car Keoghs SSP & QlikTech Winn Solicitors Ltd

## Loss Adjuster of the Year

Winner: Garwyn Group

## Finalists:

Crawford & Company Cunningham Lindsey GAB Robins UK Limited Merlin Claims Limited QuestGates

## Personal Lines Insurer of the Year

Winner: Chubb

Finalists: Ecclesiastical Hiscox Sterling

#### Personal Lines Broker of the Year

Winner: MCE Insurance Highly Commended: Kwik Fit Insurance

Finalists: Junction Savills Insurance Services SmithGreenfield

#### **Commercial Lines Insurer of the Year** Winner: Hiscox

Finalists: Arista

Catlin Chubb HCC Insurance

## **Commercial Lines Broker of the Year**

Winner: Heath Lambert Group

*Finalists:* Bluefin Lockton International Wilby Limited

#### National Broker of the year

Winner: RK Harrison

*Finalists:* Aon Marsh Miller Insurance Services Towergate Willis

### Independent Regional Broker of the Year

*Winner:* Pavey Group *Highly Commended:* Bridge Insurance Brokers Limited

*Finalists:* Higos Insurance Services Ltd Ravenhall Risk Solutions Stackhouse Poland Ltd Wilby Limited

## General Insurer of the Year

*Winner:* Chubb *Highly Commended:* Aviva *Highly Commended:* Hiscox

*Finalists:* Allianz Arista AXA Catlin Legal & General LV= QBE Zurich